



PRIVACY POLICY ON PRIVACY PROTECTION

VertexETF is always looking to improve the experience of our clients in more ways than one and in an effort to create and manage every trading account our clients have, the company will need to access some necessary information from them. The Policy on Privacy Protection indicates how VertexETF is committed to meet its responsibilities to obtain and protect the privacy of clients and ensure that the information they have provided remain confidential.

## Personal Information

In the course of (a) creating or opening an account; (b) depositing and withdrawing funds, the Company has the right to collect information to authenticate your identity and contact you through the following:

- Address
- Phone number
- Email

These information will or may also be subsequently collected from you either directly or indirectly. Some of the information that are subjected to be collected is as follows; Internet Protocol address, operating system, Mac ID, Internet Service Provider, type of browser, and cookies.

In an order to fully full accomplish regulatory requirements, the company will be having the right to ask for several identifiable information such as; Passport, Driver's License, and several more documents that may justify your document.

### **i. Revising Personal Information**

In addition, the Company by all means, must ensure that all information is current, correct, and updated at all times. In any case, you must inform the Company for any sudden changes or inaccuracies in your personal information. The Company shall then investigate the matter and correct any errors in order to maintain accuracy.

## Personal Information

### **i. Usage of Information**

The Company collects information for the improvement and betterment of our current service offered, and to guarantee that you are fully informed and well aware of, and has accepted that the Company has the right to use the given information to contact you.

The Company will not be authorized nor will they have the power to share your personal information to any affiliated or non-affiliated third parties other than in the manner of entities listed below:

- To service providers for the purpose of creating or opening an account, and to provide your personal username and password.
- Prevention against fraud, money laundering or unauthorized transaction.

## **ii. Security**

### **Cookies on VertexETF.com**

The data and information that the company has collected and gathered are all encrypted and are put away held in secure computer systems in order to prevent unauthorized access, improper modifications, misuse or loss of information. In any event that you would wish to close your account with the Company, all unwanted or unnecessary information is destroyed immediately.

### **Cookies on VertexETF.com**

Our website uses “Cookies” in order to enhance user navigation and website functionality. Cookies, in any form, do not include any personally identifiable information. Additionally, cookies are used as follows:

- Identify your identity
- Authenticate you as a user on our website
- Enhance user navigation
- Ease of access on our website

You can manually delete cookies in your browser, however blocking or deleting cookies will restrict you from viewing and using features on our website and trading platform.

### **Policy Updates**

The Company reserves the right to amend, revise, modify, and/or change this Policy whenever it deems this to be appropriate. The Company will notify you should we decide to make any changes by either posting a notice for public viewing or by email.

### **Links**

Our website, VertexETF.com, may contain links to other websites on the internet. We are not, in any way, responsible for any other privacy practices or collection of your information linked to these websites. Our policy only applies to the information collected by the Company.

### **Questions**

Should you have any questions with regard to the following:

- Policy
- Changes of your personal information
- Accessing your personal information

Please contact the Compliance Department indicating your name, contact number with area code, email, and mailing address.